Sample Letter Method of Verification
Your Name
Your Address
City, State Zip code
Collection Company
Address
City, State Zip code
Dear Equifax,
I regret that I must write yet another letter, consuming more of our time. On (date), I sent a request to delete (name, account #, and information such as the falsely reported balance).
However, instead of deleting the account, I received a generic form letter, which I perceive as either sloppy work or a stalling tactic. Therefore, I now insist that you provide me with your method of verification for retaining the account, which I believe is falsely reported.
Please provide me with the following:
<ol> <li>Your detailed and specific method for determining the accuracy of the account, including the full account number and all relevant dates.</li> <li>The name(s) of the individual(s) who conducted the investigation.</li> <li>The contact information for the person(s) verifying the account so I can communicate with them directly if necessary.</li> </ol>
If you are unable to provide all of the above information within 15 days, as required by law for follow-up requests, you must delete the account. I expect a timely and satisfactory response as soon as possible.
Handwritten signature
Name
Address